

EXCELLENT TREATMENT— IN EVERY SENSE

Restoration Orthopaedics' team of specialists is recognized time and again as one of the top medical practices in the Garden State.

When Drs. Julie M. Keller and Stephen R. Lindholm partnered to form Restoration Orthopaedics in 2013, they defined excellence in treatment as the core value of the practice—and not just in the medical sense of the word. “We wanted our own practice because we wanted to treat our patients the way we’d want to be treated,” says Keller. “We want people to feel welcome and comfortable here. We try to give people all of the answers they need and not treat them like a number.”

Many new patients come to Restoration Orthopaedics via referrals—not just from primary care physicians, but from friends and family members. Doctor referrals aren’t required at the practice, and patients can be seen quickly by a surgeon—usually the same day.

THREE SPECIALISTS, ONE MISSION

Keller specializes in treating such acute trauma as fractures, while Lindholm’s specialties are the hip and knee, and he often performs procedures including ACL repairs and joint replacements. When Dr. Jesse W. Allert joined the practice, he brought expertise in treating conditions of the shoulder and elbow.

“Our subspecialties complement each other very well,” says Allert. “Between the three of us, we’re capable of treating almost any injury, no matter how complex.”

Soon after joining the practice, Allert was nominated by other doctors for an industry award. And that’s the norm at Restoration Orthopaedics, which has received numerous accolades from industry groups and layman publications alike. New Jersey Monthly named the practice among



(l to r) Jesse W. Allert, MD; Stephen R. Lindholm, MD;
Julie M. Keller, MD

its Jersey Choice Top Doctors, and other publications, like (201) Magazine and Bergen Magazine, have also recognized Restoration for excellence.

Excellent medical care, though, is only part of the excellent patient experience Restoration provides. The practice handles all scheduling and billing in-house, and the office staff strive to make each interaction a pleasant one. “There are a number of reasons people avoid a visit to the doctor, but an unpleasant office staff shouldn’t be one of them,” says Lindholm. “We get a lot of compliments on how nice our office staff is and how unusual that is, but to me, it seems like that should be the norm. That’s what we try to instill in all of our employees.”

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The doctors at Restoration also know how infuriating it can be to receive an unexpected bill after receiving treatment. That’s why they’ve gone to great lengths to implement a “no-surprises” billing policy, which provides patients information about the costs upfront.

“Nobody likes to talk about cost, but it’s a critical issue to be discussed,” says Lindholm. “We’re doctors, but we’re also patients. We understand how frustrating it is to get an unpleasant surprise in the mail, which is why we’ve worked hard to ensure that never happens to our patients.”

